

## SCRUTINY COMMITTEE (COMMUNITY)

8 September 2015

### Portfolio Holder Priorities 2015/16

The work programme for the Portfolio Holders for Housing Revenue Account, Customer Access and Health and Place is set out below.

Progress will be regularly monitored against each of these priorities and an update report will be presented back to this committee in January 2016.

<b>HOUSING REVENUE ACCOUNT</b>	
<b>Portfolio Holder: Councillor Rob Hannaford</b>	
<b>We will:</b>	
1	Finalise and approve a new Housing Strategy for the period 2015-2020.
2	Undertake a programme of further investment to improve standards in our social housing stock.
3	Undertake further work to improve the management of our housing assets and achieve greater value for money from housing contracts
4	Examine alternative options for communicating with and engaging with Council tenants.
<b>CUSTOMER ACCESS</b>	
<b>Portfolio Holder: Councillor Heather Morris</b>	
<b>We will:</b>	
1	Introduce a more disciplined approach to meeting homelessness demand to reduce spending
2	Ensure accuracy of claims to protect subsidy
3	Continue to work with external providers to drive efficiency and joined up service delivery through programmes such as the Troubled Families Programme, Integrated Care Exeter and the Exeter Community Hub to mobilise resources around individuals and families in need
4	Introduce further initiatives to improve standards in the private rented sector
5	Work with relevant partners to develop a Homelessness Strategy for Exeter
6	Develop proposals for the Local Council Tax Scheme 2017/18
7	Prepare for further Welfare Reform Changes, making Members aware of the impact on residents
8	Support residents back to financial independence by looking at closer working with Job Centre Plus, facilitating Credit Union provision and providing money management and debt advice
9	Implement a revised policy for the allocation of social housing
10	Continue to work with partners to redesign services to address rough sleeping in the city

## HEALTH AND PLACE

Portfolio Holder: Councillor Keith Owen

### We will:

1	Seek council approval for the implementation of a Public Spaces Protection Order to control anti-social behaviour in the wider city centre area
2	Increase the recycling rate from 34% (14/15) to 35% (15/16)
3	Improve cleansing of the city centre
4	Agree the required budget savings from the Public Realm budget and implement the changes necessary to deliver those savings without having a major impact on reputation
5	Agree a solution to the issue of excess weeds and highways verge growth in Exeter with Devon County Council
6	Resolve responsibilities for management of the Exe Estuary Harbour
7	Complete the restructure of the Public Realm directorate and implement the new ways of working to keep the city looking good
8	Support the further development of the Exwick Sports Hub through the transfer of playing fields to Exeter College
9	Have a renewed Gambling Policy approved by the Council that incorporates the latest guidance issued by the Gambling Commission in March 2015
10	Reduce the carbon footprint of our fleet vehicles by 3% from the 2014/15 level
11	Tailor the commercial waste service better to meet the needs of customers by i) examining the feasibility of early evening collections; ii) seeking to introduce by March 2016 an evening collection if justified in line with customer demand